

1. Detailed description of goods and/or services: De Oude Graaf Reinetse Drostdy (Pty) Ltd is a business in the Hospitality industry that offers Accommodation and services.

2. Return and Refunds policy: Refer to individual payment, refunds and cancellation and no-show policies along with individual booking terms

3. Customer Privacy policy: De Oude Graaf Reinetse Drostdy (Pty) Ltd shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569.

4. Payment options accepted: Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer into the De Oude Graaf Reinetse Drostdy (Pty) Ltd bank account, the details of which will be provided on request.

5. Card acquiring and security Card transactions will be acquired for De Oude Graaf Reinetse Drostdy (Pty) Ltd via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

6. Customer details separate from card details Customer details will be stored by De Oude Graaf Reinetse Drostdy (Pty) Ltd separately from card details which are entered by the client on DPO PayGate's secure site. For more detail on DPO PayGate refer to www.paygate.co.za.

7. Merchant Outlet country and transaction currency: The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

8. Responsibility: De Oude Graaf Reinetse Drostdy (Pty) Ltd takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

9. Country of domicile: This website is governed by the laws of South Africa and De Oude Graaf Reinetse Drostdy (Pty) Ltd chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

10. Variation: De Oude Graaf Reinetse Drostdy (Pty) Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.

11. Company information: This website is run by De Oude Graaf Reinetse Drostdy (Pty) Ltd (sole trader / private company / close corporation) based in South Africa trading as

The Drostdy Hotel and with registration number 2001/012786/07 and FOUR (Director(s)/Member(s)/Owner(s)).

12. Company contact details :

Company Physical Address:

30 CHURCH ST

GRAAF RENIET, 6280

Email: nandipha@drostdy.co.za

Telephone: 049 89222161